



PAYMENT AND REFUND POLICY

Family Discount Policy:

- First two family members pay full price
 - Third family member will receive a \$150 discount
 - \$50 discount for each additional family member (i.e fourth family member receives \$50 off)
 - Applies only immediate family members (i.e. brother or sisters)
- *If discount is not automatically applied during registration and you are eligible please reach out to the Registrar for support (eagles.reg@gmail.com)**

Juvenile Registration Discount Policy:

Juvenile players attending college or university outside the Peterborough area and reside at their place of education, qualify for financial relief in the amount of a 20% discount. All requests must be submitted in writing to the EMHA executive for approval. The player must pay the full amount at the time of registration and then a refund will be provided after documentation has been reviewed.

Registration Fees Payment Policy:

- Register online with the option of paying in full or paying 20% of the total registration fee at the time of registering, followed by equal payments as set out by the system
- Full payment is required by October 1st
- Method of payment online is Visa or Mastercard
- E-transfers MUST include the player name, HCR number and invoice number for tracking
- All players must be registered and fees must be paid in full OR up to date as per the installment schedule prior to stepping on the ice
- If registration fees are not paid, the player will not be rostered to a team or permitted on the ice

Refund Policy:

Tryouts:

- 1st entry tryout fees will ONLY be refunded if the player requests a refund PRIOR to the first tryout
- No refunds will be issued after tryouts have began and players have been on the ice
****2nd entry tryout fees will ONLY be eligible for refund following the same rule IF the player did not tryout/register for our 1st entry teams**

Regular Season:

- All regular season registration refund requests must be sent via email to the Registrar for review (eagles.reg@gmail.com) with a copy of the signed refund request form – found under forms on the EMHA website
- Refunds prior to the beginning of evaluation skates/season start will receive 100% of the registration fee minus a \$25 administration fee
- Refunds after evaluation skates have started but teams have not been formed will receive 50% of the registration fee minus a \$25 administration fee
- Refund requests AFTER October 1st will require executive approval. If approved by the board the refund will be 25% of the registration fee – minus a \$25 administration fee
- No refunds will be processed after October 15th of the current registration year
- Upon completion of Tryouts/Evaluations should EMHA be unable to provide a position on a team to a registered player, a full refund of registration will be granted. Note: This does not include any voluntary withdrawals of a player's registration
- All refunds requested due to medical or relocation reasons (proof required) must be made in writing to the attention of the Registrar for approval by EMHA executive. Each request will be considered on a case by case basis

****Any refund requests which fall outside of these parameters will be treated on a case by case basis and will be brought to the executive committee for review**

Refund request for U7 and below:

- Full refund of registration fee's minus a \$25 administration fee prior to November 1st
- After November 1st refund requests will be reviewed by the executive board on a case by case basis with refund amount to be determined by the board