



EMHA Complaint Submission Policy

- 1) In order to fairly find a resolution to each complaint, EMHA will establish a committee of 3 executive members who are free of conflict and bias. If the complaint involves executive members an outside committee will be formed. Please note that information regarding the complaint will ONLY be shared with the committee involved in order to fairly process a resolution.
- 2) Complaints will be addressed according to severity, resources, and safety for participants.
- 3) In order for a complaint to be reviewed, it must be submitted in writing via the Complaint Submission Form (https://ennismoreeagles.ca/Forms/1117/EMHA_Complaint_Submission_Form/) or via email to 2 executive members. Please copy 2 executive members on your email in order to ensure receipt.
- 4) Complaint Form Submissions are sent to the President and Vice President of EMHA.

The Complaint Form can also be found on the EMHA website Under Forms.